

Complaint Category Description

CODE	COMPLAINT CATEGORY DESCRIPTION	PRIORITY
01	Accident – Construction/Plumbing	A
03	Adjacent Buildings - Not Protected	A
04	After Hours Work – Illegal	B
05	Permit – None (Building/PA/Demo etc.)	B
06	Construction – Change Grade/Change Watercourse	B
09	Debris – Excessive	B
10	Debris/Building -Falling or In Danger of Falling	A
12	Demolition-Unsafe/Illegal/Mechanical Demo	A
13	Elevator In (FDNY) Readiness-None	A
14	Excavation - Undermining Adjacent Building	A
15	Fence - None/Inadequate/Illegal	B
16	Inadequate Support/Shoring	A
18	Material Storage – Unsafe	A
20	Landmark Building – Illegal Work	A
21	Safety Net/Guardrail-Damaged/Inadequate/None (over 6 Story/75 ft.)	B
23	Sidewalk Shed/Supported Scaffold/Inadequate/Defective/None/No Permit/No Cert	B
29	Building – Vacant, Open and Unguarded	C
30	Building Shaking/Vibrating/Structural Stability Affected	A
31	Certificate of Occupancy – None/Illegal/Contrary to Co	C
35	Curb Cut/Driveway/Carport – Illegal	D
37	Egress – Locked/Blocked/Improper/No Secondary Means	A
45	Illegal Conversion	B
49	Storefront or Business Sign/Awning/Marquee/Canopy – Illegal	C
50	Sign Falling - Danger/Sign Erection or Display In Progress – Illegal	A
52	Sprinkler System – Inadequate	B
53	Vent/Exhaust – Illegal/Improper	D
54	Wall/Retaining Wall – Bulging/Cracked	B
55	Zoning – Non-conforming	D
56	Boiler – Fumes/Smoke/Carbon Monoxide	A
58	Boiler – Defective/Non-operative/No Permit	B
59	Electrical Wiring – Defective/Exposed, In Progress	B

CODE	COMPLAINT CATEGORY DESCRIPTION	PRIORITY
62	Elevator-Danger Condition/Shaft Open/Unguarded	A
63	Elevator-Danger Condition/Shaft Open/Unguarded	B
65	Gas Hook-Up/Piping – Illegal or Defective	A
66	Plumbing Work – Illegal/No Permit(Also Sprinkler/Standpipe)	B
67	Crane – No Permit/License/Cert/Unsafe/Illegal	A
71	SRO – Illegal Work/No Permit/Change In Occupancy Use	B
73	Failure to Maintain	C
74	Illegal Commercial/Manufacturing Use In Residential Zone	C
75	Adult Establishment	B
76	Unlicensed/Illegal/Improper Plumbing Work In Progress	A
77	Contrary To LI58/87 (Handicap Access)	C
78	Privately Owned Public Space/Non-Compliance	B
79	Lights from Parking Lot Shining on Building	C
80	Elevator Not Inspected/Illegal/No Permit	D
81	Elevator – Accident	A
82	Boiler – Accident/Explosion	A
83	Construction – Contrary/Beyond Approved Plans/Permits	B
85	Failure to Retain Water/Improper Drainage (LL103/89)	C
86	Work Contrary to Stop Work Order	A
88	Safety Net/Guard Rail-Dam/Inadequate/None(6fl.75ft. or less)	B
89	Accident – Cranes/Derricks/Suspension	A
90	Unlicensed/Illegal Activity	C
91	Site Conditions Endangering Workers	A
92	Illegal Conversion of Manufacturing/Industrial Space	B
93	Request for Retaining Wall Safety Inspection	B
94	Plumbing-Defective/Leaking/Not Maintained	C
1A	Illegal Conversion Commercial Building/Space to Dwelling Units	B
1B	Illegal Tree Removal/Topo. Change In SNAD	B
1D	Con Edison Referral	B
1E	Suspended (Hanging) Scaffolds- No Permit/License/Dangerous/Accident	A
1G	Stalled Construction Site	B
1K	Bowstring Truss Tracking Complaint	D

CODE	COMPLAINT CATEGORY DESCRIPTION	PRIORITY
1Z	Enforcement Work Order (DOB)	D
2A	Posted Notice or Order Removed/Tampered With	B
2B	Failure to Comply with Vacate Order	A
2C	Smoking Ban – Smoking on Construction Site	B
2D	Smoking Signs – ‘No Smoking Signs’ Not Observed on Construction Site	B
2E	Demolition Notification Received	A
2F	Building Under Structural Monitoring	D
2G	Advertising Sign/Billboard/Posters/Flexible Fabric – Illegal	C
2H	Second Avenue Subway Construction	D
2J	Sandy: Building Destroyed	D
2K	Structurally Compromised Building (LL33/08)	D
2L	Façade (LL11/98) – Unsafe Notification	D
2M	Monopole Tracking Complaint	D
3A	Unlicensed/Illegal/Improper Electrical Work In Progress	B
4A	Illegal Hotel Rooms In Residential Buildings	B
4B	SEP – Professional Certification Compliance Audit	B
4C	Excavation Tracking Complaint	D
4D	Interior Demo Tracking Complaint	D
4F	SST Tracking Complaint	D
4G	Illegal Conversion No Access Follow-Up	B
4J	M.A.R.C.H. Program (Interagency)	D
4K	CSC – DM Tracking Complaint	D
4L	CSC – High-Rise Tracking Complaint	D
4M	CSC – Low-Rise Tracking Complaint	D
4N	Retaining Wall Tracking Complaint	D
4P	Legal/Padlock Tracking Complaint	D
4W	Woodside Settlement Project	C
5A	Request for Joint FDNY/DOB Inspection	B
5B	Non-Compliance with Lightweight Materials	A
5C	Structural Stability Impacted – New Building Under Construction	A
5E	Amusement Ride Accident/Incident	A

CODE	COMPLAINT CATEGORY DESCRIPTION	PRIORITY
5F	Compliance Inspection	B
5G	Unlicensed/Illegal/Improper Work In Progress	B
6A	Vesting Inspection	C